

## ANNEXES

### Annex A

#### Background on the Moments of Life Initiative

1. Moments of Life (MOL) is one of the Strategic National Projects under Singapore's Smart Nation initiative. Aimed at providing a suite of services to support citizens' needs at key junctures by integrating and bundling services across government agencies, MOL was first made available as a mobile application in June 2018 to support families with young children below six years old. The app is developed by the Government Technology Agency.
2. Since then, the app has progressively added new features to serve citizens in other aspects of their life journey. These include an Active Ageing module for seniors aged 60 and above (rolled out in September 2019) and more recently, an Employment Support Guide for job-seekers (rolled out in June 2020). To date, the app has had more than 165,000 downloads and facilitated the following:
  - Enabled the registration of seven in 10 new-borns in Singapore;
  - Reduced time spent on birth registration and Baby Bonus application from 60 minutes to 15 minutes;
  - Consolidated information of over 30 types of COVID-19 grants and assistance into an "Eligibility Checker";
  - Consolidated information on employment and retrenchment support into a single guide;
  - Enabled seniors' access to their Merdeka Generation e-card and information on personalised government benefits.
3. From August 2020, SNDGG will be transitioning the app from serving specific moments of life, to providing one-stop and personalised access to government services for all citizens.

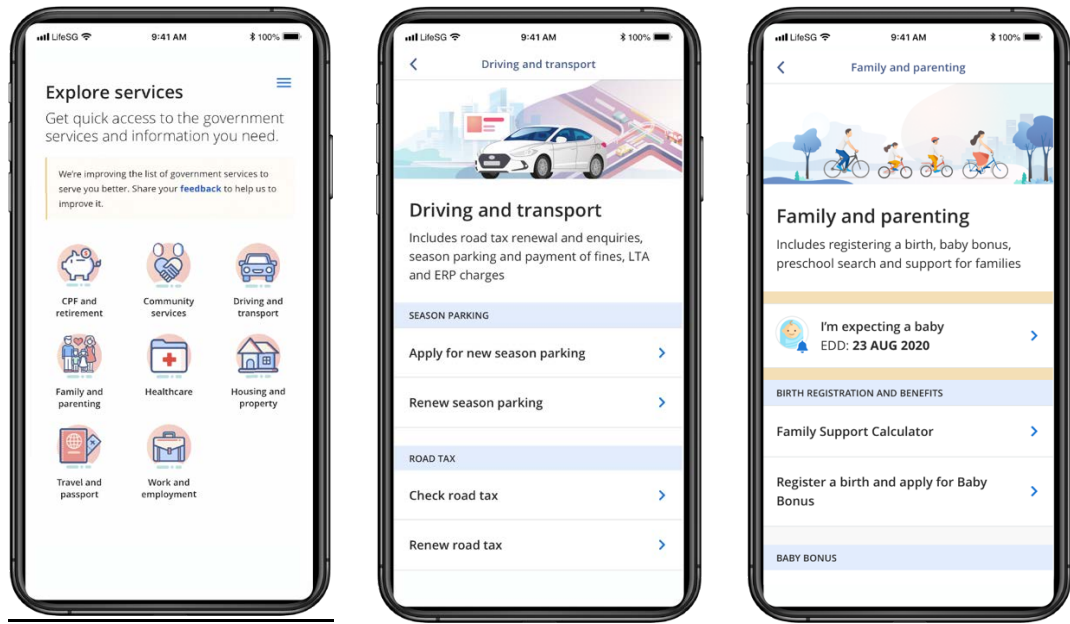
### Downloading the app

To download the revamped app, search for “LifeSG” on Google Play or Apple App stores. Existing MOL app users will not need to re-download the app. However, they will be prompted to update the app in the app stores. Users may download the app using the following QR code below:

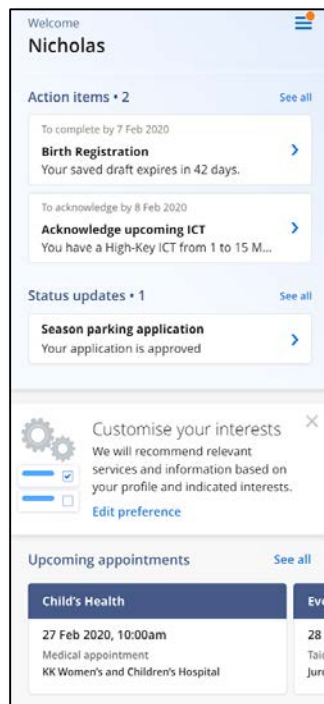


## Annex B - Screenshots of the LifeSG app features

### i. Explore Services feature:



### ii. Personal Dashboard feature:



**Annex C - Full list of services on LifeSG (as of 19 August 2020)**

<b>Service Description</b>
Make a CPF top-up
Check CPF statement
Check CPF balances
Check CPF contribution history
Check CPF transaction history
Renew season parking
Apply for new season parking
Apply for passport
Check road tax
Renew road tax
Pay LTA Fines and ERP admin fees
Manage work permit for helpers and nannies
Search for family and community services
Make a CPF nomination
Apply or renew PAssion card
Search for SkillsFuture courses
Register a birth and apply for Baby Bonus
Apply for Baby Bonus
View Baby Bonus application status
View Baby Bonus statement
Search for a preschool
Manage preschool interests
Subsidy Calculator
View Baby Bonus approved institutions
View child's immunisation records
Check child's medical appointments
Family Support Calculator
Withdraw CPF Investment Scheme (CPFIS) investments
Apply for Enhancement for Active Seniors (EASE)
Make an appointment for blood donation
Schedule a visit to The Caterpillar Cove (TCC)
Pay outstanding URA parking offence
Make housing payments with CPF
Check your personal medical appointments
Check your eligibility for HDB flats
Apply for Home Loan Eligibility (HLE) letter

Subscribe to HDB e-Alerts for sales launches and updates
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Apply for Open Booking of Flats
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Check your application status on MyHDBPage
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Check your HDB appointment details
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Register your intent to buy or sell on HDB Resale portal
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