



PROVIDING GREATER CONVENIENCE AND ACCESSIBILITY

- **Singpass** facilitates access to over 2,000 services for more than 4.5m users. Singpass Digital IC is accepted at all government counters*.
- **LifeSG** provides one-stop platform to over 100 government services.
- **Purple HATS** helps software development teams identify accessibility issues on their digital services, to make it more user friendly for persons with disabilities.

CREATING WIDER REACH

- ★ **Singpass** available in all four official languages from February 2022.
- TraceTogether app offered in 8 languages.

INCREASING GROUND SUPPORT

 More than 4,000 Smart Nation Ambassadors are volunteering to help others learn about digital Government services and initiatives.

CO-CREATING WITH PUBLIC

- ★ **CrowdTaskSG**, a gamified engagement and crowdsourcing platform, helps Government agencies gather insights and opinions from citizens and rewards them for their contributions.
- **Citizen Co-Creation Group** will provide inputs and feedback to help us design better digital products and services, especially for vulnerable communities and the differently-abled.

FACILITATING DATA SHARING

- Use of **Myinfo** to retrieve user data helps cut application time for services and transactions by up to 80%.
- API Exchange (APEX), a centralised data sharing platform, enables the Government to better share data to create useful services that cuts across agencies.

CO-DEVELOPING SOLUTIONS

- **CODEX** allows public and private sectors to easily share reusable digital components, including machine-readable data, middleware, and microservices.
- OpenAttestation, an open-sourced framework, enables any entity to issue and verify documents using blockchain, on OpenCerts.

PROTECTING OUR CYBERSPACE

- Over 450 officers from 33 agencies involved in the first WOG
 ICT Data and Data Crisis Management Exercise in 2021, to improve preparedness for cyber attacks.
- Working with "white-hat" community, numbering about 1,000, to uncover and patch vulnerabilities in our systems through the vulnerability discovery programmes.